







# Contact Center Services for Payment Solution Providers



KG Invicta Services - an invincible leader in experience-centric Business Process Consulting and Management (BPCM) services.

-  Customer Support
-  Tech Support
-  Sales & Retention
-  Collections
-  Outreach Services
-  Back-Office Services

**20+ years** of industry experience

**1.5M+** inbound calls annually

**500K+** happy customers

**750K+** Digital Home Service Units Sold

**300+** man years' experience



**Near-shore & Off-shore** locations with both native **English** and **Spanish** Speakers



**Omni Channel** Support



**24 x 7** Support