



# Are you looking for value-added contact center services?

## Look no further beyond us... Rawhide Intelligence Services!



We are a leading near-shore provider of omni-channel contact center services offering inbound, outbound and chat support to FOUR of the major home services resellers in the US market. Bundling comes easy; double and triple plays are the norm here! Our workforce of highly skilled and methodically trained agents handle an estimated 30-35% of the calls from the moving customers in the US.



**1.5M+** inbound calls annually



**500K+** happy customers



**750K+** cable, TV, phone, home security, wireless units sold



**80%+** activation rates



**18+ years** of home services industry experience



**300+** man years' experience



- Near-shore location - Belize with both native **English** and **Spanish** Speakers
- **AT&T** Certified
- **PCI-DSS** Complaint

**We're responsible for managing calls from these providers:**

